



1. What is two-step authentication?

It's a process where an individual is required to do two different types of authentications. Two-step authentication provides an additional layer of security and makes it harder for spammers or phishers to gain access to a person's devices and online accounts. As just knowing the individual's password alone is not enough to pass the authentication check. Two-step authentication has long been used to control access to sensitive systems and data. Online services are increasingly introducing 2FA (2-Factor Authentication) to prevent their users' data from being accessed by hackers who have stolen a password database or used phishing campaigns to obtain users' passwords

2. Why is two-step authentication a mandatory step to login in my account?

Due to the rapid technological progress in the securities market, there's an increased necessity to establish strong cybersecurity measures. By implementing a resilient framework, data integrity is safeguarded, and privacy breaches are prevented. Consequently, our regulators enforced a requirement for two-step authentication for logins via online/internet platforms. Please click on [SEBI | Cyber Security and Cyber Resilience framework for Mutual Funds / Asset Management Companies \(AMCs\)](#) to read the circular issued by SEBI and refer point no. 21 on page 4.

3. How to login with two step authentications?

Here are the steps:

- i. Visit our login page - [Login \(quantumamc.com\)](#) ; Enter your PAN Number / User ID
- ii. Select Folio Number from the drop-down menu (if multiple folios mapped with PAN Number / User ID)
- iii. Enter the Password associated with your User ID
- iv. Enter the OTP (Which will be sent to the registered Email ID & Mobile Number)

Do not remember your User ID? Please follow the steps below:

1. Click on [Forgot User ID](#)
2. Enter your PAN Number / User ID > select the Folio Number from the drop-down menu > Enter your registered Email ID / Mobile Number > Enter Captcha and click on 'Submit'.
3. The OTP will be triggered to the registered Email ID and Mobile Number
4. Enter the OTP and click on 'Submit'

An email having the User ID associated with the selected Folio will be triggered at the registered Email ID. This step is also available below the PAN Number / User ID textbox on the Login Page.

If you do not remember your Password – Please follow the steps below:

1. Click on [Forgot Password](#)
2. Enter your PAN / User ID > Select the Folio Number from the drop-down menu > Enter your Registered Email ID / Mobile Number > Enter Captcha and click on 'Submit'.
3. The OTP will be triggered to the registered Email ID and Mobile Number
4. Enter the OTP and click on 'Submit'

An email having the auto-generated password will be triggered at the registered Email ID. This step is also available below the Password textbox on the Login Page. Please change the password after successful login by visiting My Profile -> Change Password section for security purposes.

4. How to unlock my account if my User ID is locked due to 5 consecutive incorrect password login attempts?

Your User ID will be locked after 5 incorrect password login attempts. Please click on [Unlock User ID](#) , click on Send OTP.

The OTP will be triggered to the Email ID and Mobile Number displayed on the screen (masked). After entering OTP, your User ID will be unlocked. Now you can login with a new auto-generated password which will be triggered at your registered Email ID.

Note: Attempting to reset a new password for login will not be successful if the User ID is locked. The User ID must first be unlocked before the attempt to login.