

Redressal of complaints received against Mutual Fund (MFs) during 2009-2010

Name of the Mutual Fund: Quantum Mutual Fund

**Total Number of Folios: 7142** 

Com	Type of	(a) No of	Action on (a) and (b)									
pliant code	Complaint#	Complaints Pending at the beginning of the Year	(b) No of complaints received during the year	Resolved No.				Non Actionable*	Pending *			
				Within 30 Days	30- 60 days	60-180 days	Beyond 180 days		0-3 Months	3-6 months	6-9 months	9-12 months
IA	Non receipt of Dividend on Units	0	0	0	0	0	0	0	0	0	0	0
ΙB	Interest on delayed payment of dividend	0	0	0	0	0	0	0	0	0	0	0
IC	Non receipt of Redemption Proceeds	0	1	1	0	0	0	0	0	0	0	0
ID	Intereston delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0



## QUANTUM MUTUAL FUND

## **Profit with Process**

II A	Non receipt of Statement of Account/Unit Certificate	0	2	2	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	35	35	0	0	0	0	0	0	0	0
II C	Non receipt of Annual Report/Abridge d Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong Switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	2	2	0	0	0	0	0	0	0	0
IV	Others	0	27	27	0	0	0	0	0	0	0	0
	Total		67	67	0	0	0	0	0	0	0	0

<sup># -</sup> including against its authorized persons / distributors / employees etc.

<sup>\*</sup> Non actionable means the compliant that are incomplete / outside the scope of the Mutual Fund.