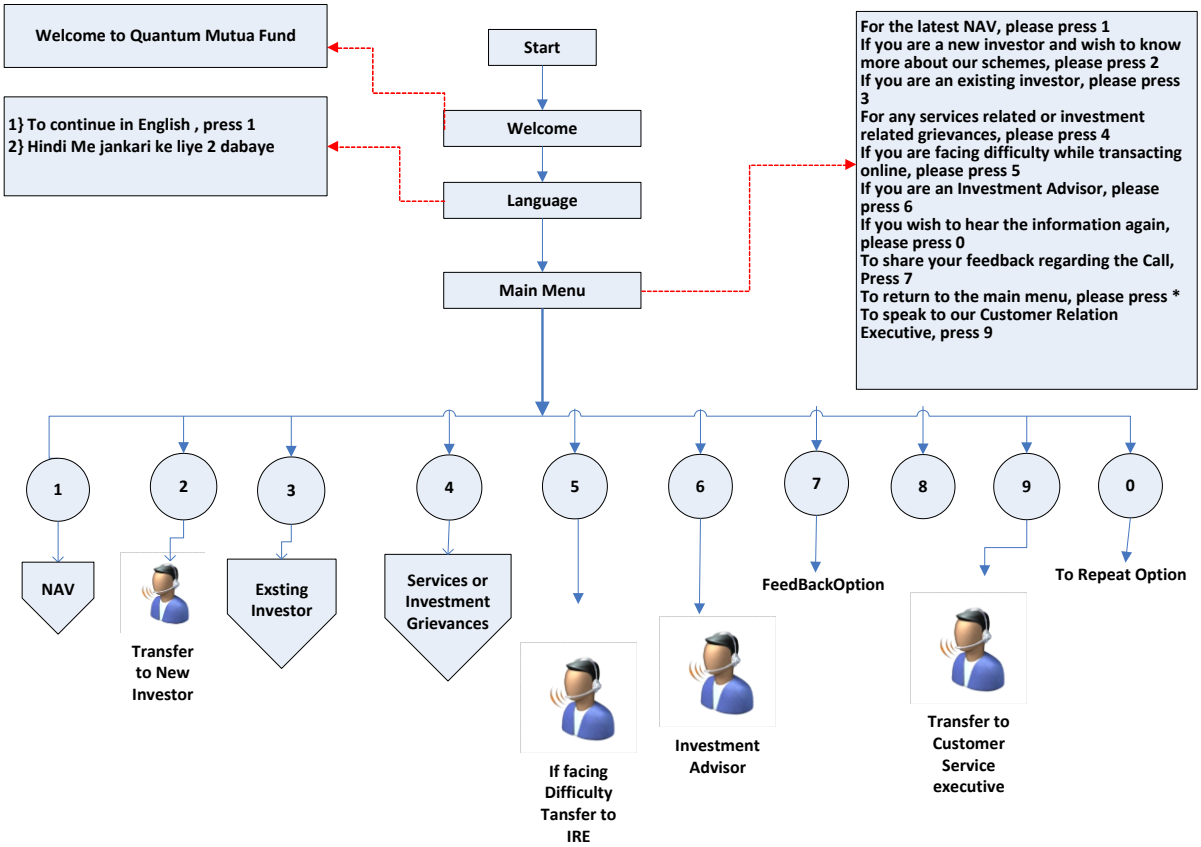
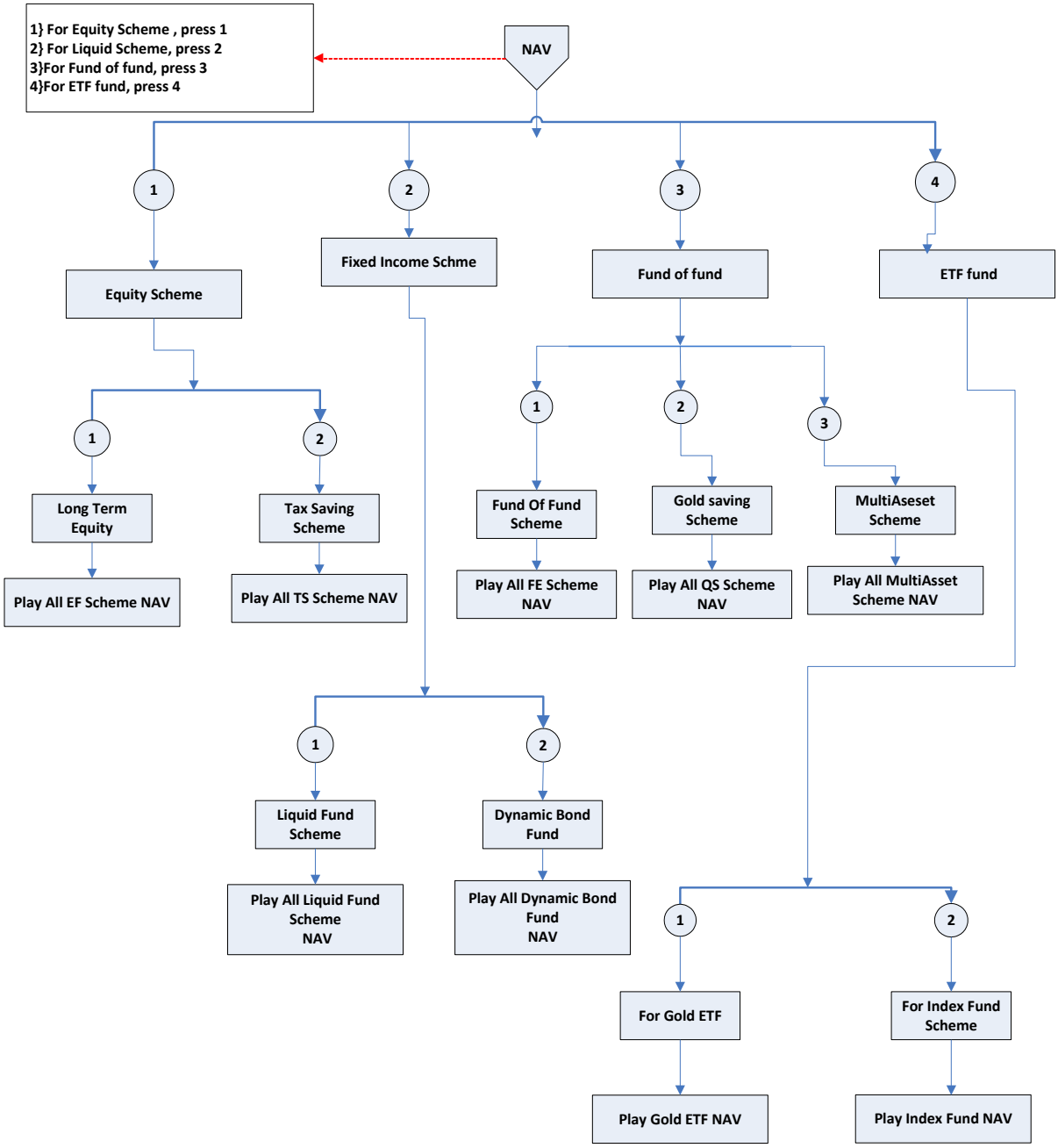
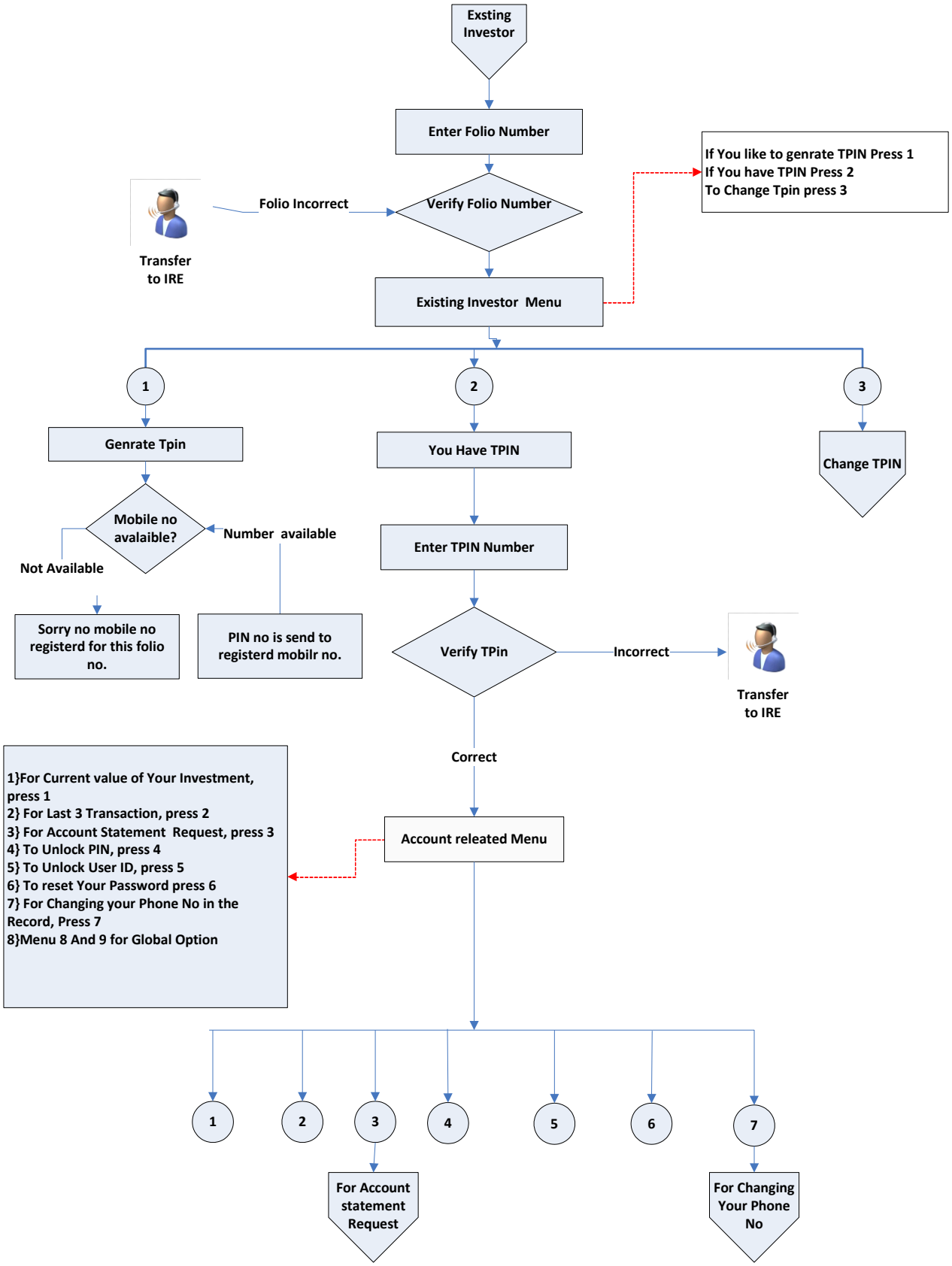
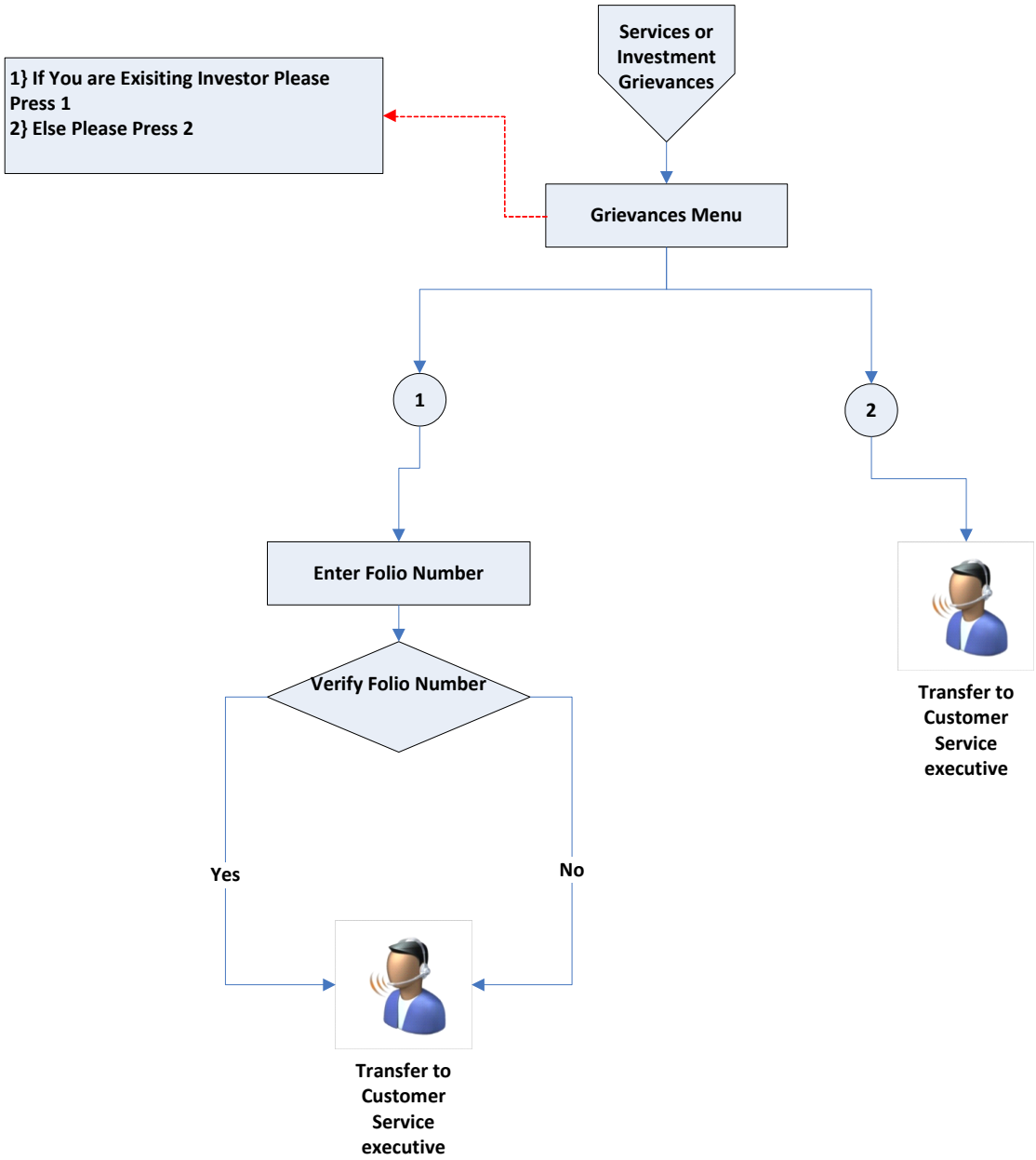
Quantum Mutual Fund Call Flow

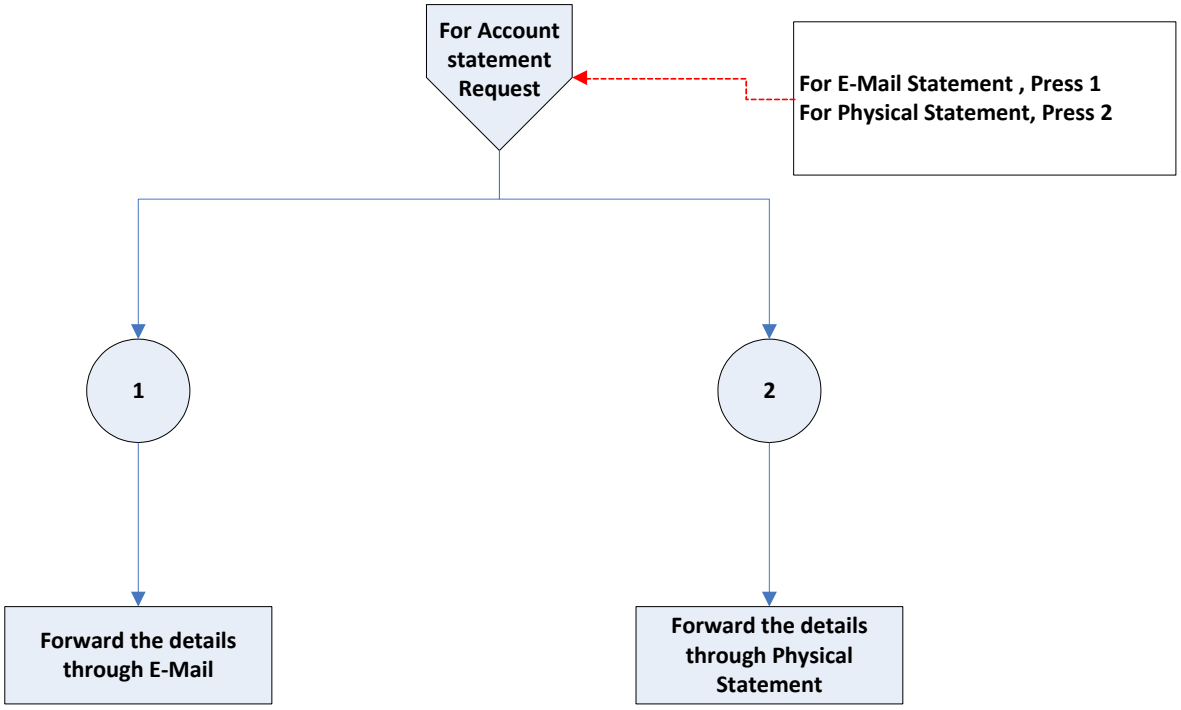
Quantum Mutual Fund

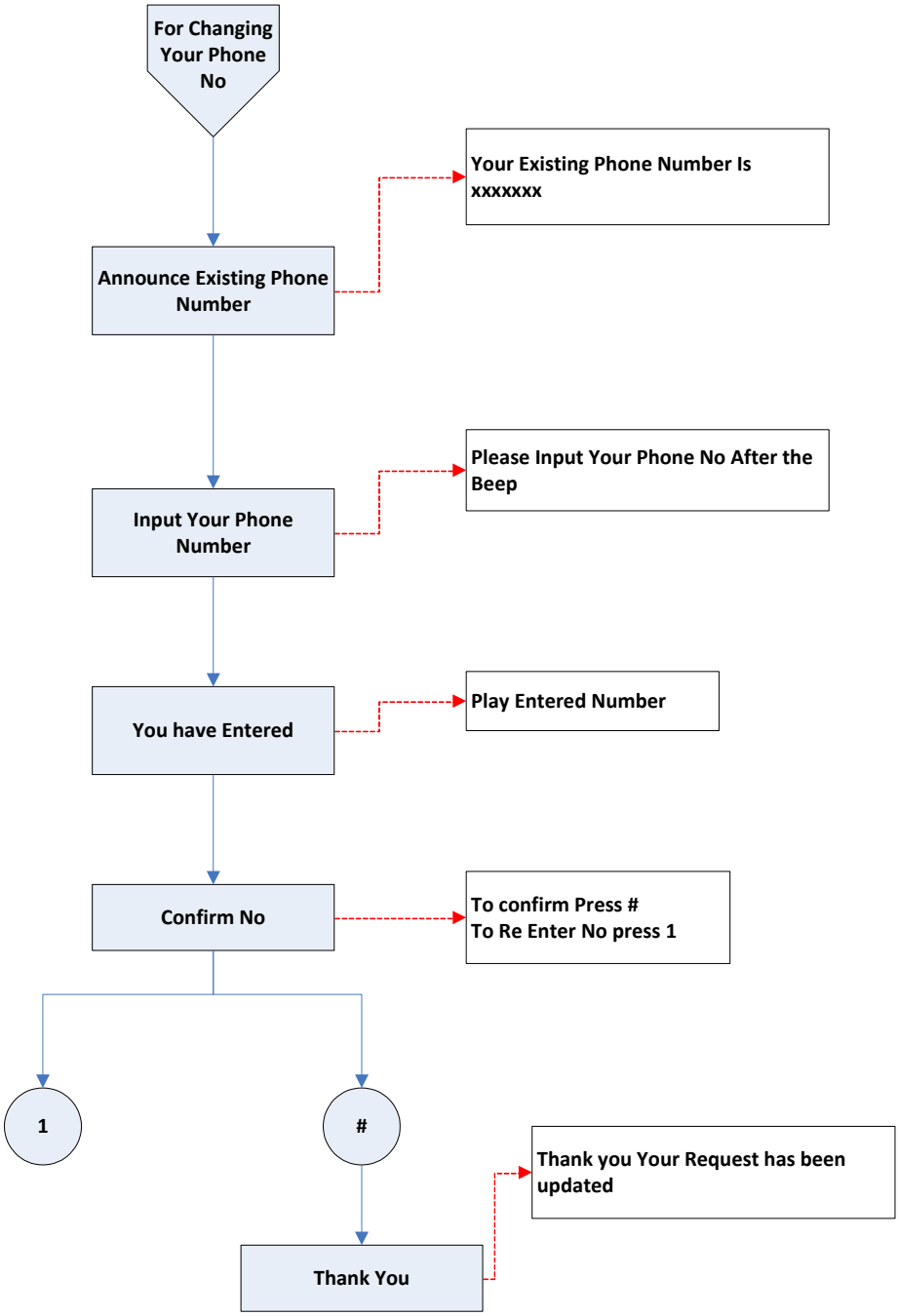


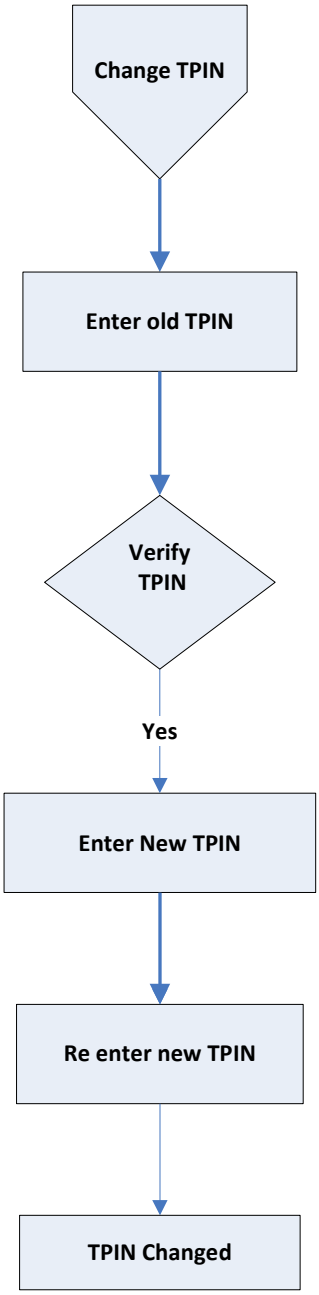

1} For Equity Scheme , press 1
2} For Liquid Scheme, press 2
3}For Fund of fund, press 3
4}For ETF fund, press 4
NAV
1
2
3
4
Equity Scheme
Fixed Income Schme
Fund of fund
ETF fund
1
2
Long Term Equity
Tax Saving Scheme
Play All EF Scheme NAV
Play All TS Scheme NAV
1
2
3
Fund Of Fund Scheme
Gold saving Scheme
MultiAseset Scheme
Play All FE Scheme NAV
Play All QS Scheme NAV
Play All MultiAsset Scheme NAV
1
2
Liquid Fund Scheme
Dynamic Bond Fund
Play All Liquid Fund Scheme NAV
Play All Dynamic Bond Fund NAV
1
2
For Gold ETF
For Index Fund Scheme
Play Gold ETF NAV
Play Index Fund NAV


Exsting Investor
Enter Folio Number
Verify Folio Number
Folio Incorrect
Transfer to IRE
If You like to genrate TPIN Press 1
If You have TPIN Press 2
To Change Tpin press 3
Existing Investor Menu
1
2
3
Genrate Tpin
You Have TPIN
Change TPIN
Mobile no avalaible?
Number available
Not Available
Sorry no mobile no registerd for this folio no.
PIN no is send to registerd mobilr no.
Enter TPIN Number
Verify TPin
Incorrect
Transfer to IRE
Correct
1}For Current value of Your Investment, press 1
2} For Last 3 Transaction, press 2
3} For Account Statement Request, press 3
4} To Unlock PIN, press 4
5} To Unlock User ID, press 5
6} To reset Your Password press 6
7} For Changing your Phone No in the Record, Press 7
8}Menu 8 And 9 for Global Option
Account releated Menu
1
2
3
4
5
6
7
For Account statement Request
For Changing Your Phone No


Services or Investment Grievances
1} If You are Exisiting Investor Please Press 1
2} Else Please Press 2
Grievances Menu
1
2
Enter Folio Number
Verify Folio Number
Yes
No
Transfer to Customer Service executive
Transfer to Customer Service executive


For Account statement Request
For E-Mail Statement , Press 1
For Physical Statement, Press 2
1
2
Forward the details through E-Mail
Forward the details through Physical Statement


For Changing Your Phone No
Announce Existing Phone Number
Your Existing Phone Number Is xxxxxxx
Input Your Phone Number
Please Input Your Phone No After the Beep
You have Entered
Play Entered Number
Confirm No
To confirm Press #
To Re Enter No press 1
1
#
Thank You
Thank you Your Request has been updated


Change TPIN
Enter old TPIN
Verify TPIN
Yes
Enter New TPIN
Re enter new TPIN
TPIN Changed