

III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	-	-	-	-	-	-	-	-	-	-	-
III F	Delay in allotment of Units	-	-	-	-	-	-	-	-	-	-	-	-
III G	Unauthorized Redemption	-	-	-	-	-	-	-	-	-	-	-	-
IV	Others**	-	7	7	-	-	-	4	-	-	-	-	-
Total		-	8	8			4		-	-	-	-	-

including against its authorized persons/ distributors/ employees. etc.

***Nonactionable** means the complaint that are incomplete / outside the scope of the mutual fund.

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month