Redressal of Complaints received during the period: 01/04/2023 to 31/03/2024

Name of the Mutual Fund: Quantum Mutual Fund

**Total Number of Folios: 1,30,283** 

Compl aint code	Type of Complaint#	(a) No. of complaints pending at the beginning of the period	(b) No of complaints received during the period	Action on (a) and (b)										
				Resolved						Pending				
				Within 30 days	30- 60 days	60- 180 days	Beyond 180 days	Average time taken ^ (in days)	Non Actionabl e*	0-3 months	3-6 months	6-12 months	Beyond 12 months	
IA	Non receipt of amount declared under Income Distribution cum Capital Withdrawal option	-	-	-	-	-	-	-	-	-	-	-	-	
IB	Interest on delayed payment of amount declared under Income Distribution cum Capital Withdrawal option	-	-	-	1	-	-	-	-	-	-	-	-	
IC	Non receipt of Redemption Proceeds	-	-	-	-	-	-	-	-	-	-	-	-	
I D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-	-	
II A	Non receipt of Statement of Account/Unit Certificate	-	-	-	-	-	-	-	-	-	-	-	-	
II B	Discrepancy in Statement of Account	-	1	1	-	-	-	-	-	-	-	-	-	

II C	Data corrections in Investor details	-	2	2	-	-	-	-	-	-	-	-	-
II D	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong Switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	1	1	-	-	-	-	-	-	-	-	-
III F	Delay in allotment of Units	-	-	-	-	-	-	-	-	-	-	-	-
III G	Unauthorized Redemption	-	-	-	-	-	-	-	-	-	-	-	-
IV	Others	-	16	16	-	-	-	-	-	-	-	-	-
	Total		20	20			6.8	-	1	-	-	-	

# including against its authorized persons/ distributors/ employees. etc.

<sup>\*</sup>Nonactionable means the complaint that are incomplete / outside the scope of the mutual fund.

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month