

Redressal of Complaints received during: 01/04/2022 to 31/03/2023

Name of the Mutual Fund: Quantum Mutual Fund

Total Number of Folios: 103541

Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No of complaints received during the year	Action on (a) and (b)									
				Resolved				Non Actionable*	Pending				
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months	
I A	Non receipt of IDCW on Units	-	-	-	-	-	-	-	-	-	-	-	
I B	Interest on delayed payment of IDCW	-	-	-	-	-	-	-	-	-	-	-	
I C	Non receipt of Redemption Proceeds	-	-	-	-	-	-	-	-	-	-	-	
I D	Interest on delayed payment of Redemption	-	-	-	-	-	-	-	-	-	-	-	
II A	Non receipt of Statement of Account/Unit Certificate	-	-	-	-	-	-	-	-	-	-	-	
II B	Discrepancy in Statement of Account	-	1	1	-	-	-	-	-	-	-	-	
II C	Data corrections in Investor details	-	1	1	-	-	-	-	-	-	-	-	
II D	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-	
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-	
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-	
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	-	-	-	-	-	-	-	-	-	-	
III F	Delay in allotment of Units	-	1	1	-	-	-	-	-	-	-	-	
III G	Unauthorized Redemption	-	-	-	-	-	-	-	-	-	-	-	
IV	Others **	-	15	15	-	-	-	-	-	-	-	-	
Total**		-	18	18				-	-	-	-	-	-

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

** If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately

Example : Complaint number from I A to III E is 1000 and Others alone is 500 and transmission linked complaints (within others) are 200 then provide Transmission as separate reason (V) alo with all other parameters