INVESTOR COMPLAINTS REPORT

: 71,590

Redressal of Complaints received against Mutual Funds (MFs) during 2020 - 2021

Name of Mutual Fund

: Quantum Mutual Fund

Total Number of Folios as on March 31, 2021

Complai	Type of	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)										
nt Code	Complaint#		(b) No. of	Resolved				Non	Pending				
			Complaints received during the year	Within 30 days	30 - 60 days	60 - 180 days	Beyond 180 days	Action able *	0-3 months	3-6 months	6-9 months	9-12 months	
IA	Non receipt of Dividend on Units	0	0	0	0	0	0	0	0	0	0	0	
ΙB	Interest on delayed payment of Dividend	0	0	0	0	0	0	0	0	0	0	0	
I C	Non receipt of Redemption Proceeds	0	1	1	0	0	0	0	0	0	0	0	
I D	Interest on delayed payment of Redemption	0	0	0	0	0	0	0	0	0	0	0	
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0	
II B	Discrepancy in Statement of Account	0	1	1	0	0	0	0	0	0	0	0	
II C	Data corrections in Investor details	0	2	2	0	0	0	0	0	0	0	0	
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0	
III A	Wrong switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0	
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0	

Complai nt Code	Type of Complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)										
			(b) No. of	Resolved				Non	Pending				
			Complaints received during the year	Within 30 days	30 - 60 days	60 - 180 days	Beyond 180 days	Action able *	0-3 months	3-6 months	6-9 months	9-12 months	
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0	
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	2	2	0	0	0	0	0	0	0	0	
IV	Others**	0	60	59	1	0	0	0	0	0	0	0	
Total		0	66	65	1	0	0	0	0	0	0	0	

including against its authorized persons/ distributors/ employees, etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund No compensation has been paid / account adjustment made for resolving the complaints Note: Classification of Complaints as per the Grievance Redressal Policy of the AMC